

---

# Perceptions of Teachers' Communicative Style and Students' Intrinsic and Extrinsic Motivation

KIMBERLY A. NOELS

*Department of Psychology  
University of Saskatchewan  
Saskatoon, Saskatchewan  
Canada, S7N 5A5  
Email: noels@duke.usask.ca*

RICHARD CLÉMENT

*School of Psychology  
University of Ottawa  
Ottawa, Ontario  
Canada, K1N 6N5  
Email: rclement@locutus.cc.uottawa.ca*

LUC G. PELLETIER

*School of Psychology  
University of Ottawa  
Ottawa, Ontario  
Canada, K1N 6N5  
Email: social@uottawa.ca*

---

This study considers how students' perceptions of their teachers' communicative style, particularly the extent to which teachers are perceived to support students' autonomy and to provide useful feedback about students' learning progress, are related to students' extrinsic and intrinsic motivational orientations. It also examines the link between these variables and various language learning outcomes, including effort, anxiety, and language competence. Students registered in a summer French immersion course ( $N = 78$ ) completed a questionnaire that was used to assess the constructs described above. Correlational analyses determined that stronger feelings of intrinsic motivation were related to positive language learning outcomes, including greater motivational intensity, greater self-evaluations of competence, and a reduction in anxiety. Moreover, perceptions of the teacher's communicative style were related to intrinsic motivation, such that the more controlling and the less informative students perceived the teacher to be, the lower students' intrinsic motivation was. The implications of perceptions of teacher communicative style for motivation and language learning outcomes are discussed.

ACQUIRING COMMUNICATIVE COMPETENCE in a new language is an endeavour that often requires years of practice and resilience in the face of setbacks and considerable emotional turmoil. In view of the difficulties of learning a second language (L2), sustaining student motivation is a key ingredient for teaching a L2 successfully. Many different teacher communication style variables have been linked to motivation and other learning outcomes in the general classroom setting, including immediacy (i.e., those behaviours that enhance psychological or physiological closeness between people; see, e.g., Christophel, 1990; Richmond & McCroskey, 1992a) and power strategies (i.e., those behaviours that enhance control and influence over others; see, e.g., Richmond, 1990; Richmond & McCroskey, 1992b). As yet, relatively little

research has looked at teachers' communicative style in the language classroom (but see Gardner, 1985, for discussion). This study extends earlier work by considering how students' perceptions of specific aspects of teachers' communication style are related to motivation within the context of the Self-Determination Theory (Deci & Ryan, 1985). It is hoped that this conceptualization of motivation can help researchers better understand the process by which communication style can enhance or frustrate students' efforts to learn a L2 and ultimately contribute to successful language acquisition.

## MOTIVATION AND LANGUAGE LEARNING

Within the study of L2 learning, motivation refers to "the combination of effort plus desire to achieve the goal of learning the language" (Gardner, 1985). From this perspective, motivation (or motivational intensity) is promoted to varying de-

grees by certain goals or orientations toward learning the L2. Initially, two classes of goals were proposed: (a) the integrative orientation, or a desire to learn the L2 in order to interact and identify with members from the L2 community; and (b) the instrumental orientation, which refers to a desire to learn the L2 to achieve some practical goal (Gardner & Lambert, 1959, 1972). Because of the link between the integrative orientation and positive attitudes toward the L2 community, Gardner and Lambert (1972) suggested that individuals with this orientation would demonstrate greater motivational effort in learning and thus achieve greater L2 competence than individuals with an instrumental orientation.

In recent years, there has been some shift in interest from the integrative motive to other motivational paradigms for understanding language learning motivation. This search for a new paradigm has arisen, in part, because of some equivocal findings regarding the importance of these two orientations for motivation and L2 achievement (cf. Au, 1988; Chihara & Oller, 1978; Clément & Kruidenier, 1983; Gardner & Lambert, 1972; Lukmani, 1972; Noels & Clément, 1989). In addition, and of particular relevance to the present discussion, several L2 scholars maintain that other reasons for learning a L2, particularly those pertaining to dynamics in the classroom context, may be at least as important as the integrative orientation and hence warrant greater empirical attention (Brown, 1990; Clément, Dörnyei, & Noels, 1994; Crooks & Schmidt, 1991; Ramage, 1990). For example, Oxford and Shearin (1994) listed a number of reasons for L2 learning, including (a) intellectual stimulation, (b) personal challenge, (c) showing off to friends, and (d) fascination with aspects of the language. Dörnyei (1990) has suggested that the need for achievement and the desire for stimulation are powerful motivators. Crooks and Schmidt (1991) include interest and curiosity in their list of motivators. Although these articles have prompted much discussion and debate over the necessity and utility of various theoretical formulations (e.g., Dörnyei, 1994a, 1994b; Gardner & Tremblay, 1994; Oxford, 1994), there has been relatively little effort to examine alternative models empirically (cf. Gardner & Tremblay, 1994; but see also Dörnyei, 1990; Ramage, 1990; Tremblay & Gardner, 1995).

One purpose of the present article is to move in this direction by considering the application of Deci and Ryan's (1985) Self-Determination Theory to the study of L2 motivation and by examining empirically several of its tenets. Like several

other scholars (e.g., Brown, 1994; Dickinson, 1995; Dörnyei, 1994a; Schmidt, Boraie, & Kasabgy, 1996), we believe that the distinction between intrinsic and extrinsic motivation made by Deci and Ryan is useful for understanding L2 learning motivation. First, by recasting orientations into the self-determination framework, it is possible to organize systematically many of the reasons for learning a L2 that have been suggested in the literature. This model is thus quite comprehensive in the phenomena it describes. Second, as will be discussed in greater detail below, the theoretical framework explains, in terms of the psychological principles of self-determination and perceived competence, how different goals can influence the language learning process and hence learning outcomes. These psychological principles provide a mechanism by which motivation can be enhanced and thereby increase positive outcomes. Hence, this model has considerable explanatory power and potential for practical applications.

#### *Self-Determination Theory*

According to Deci and Ryan's (1985) self-determination approach to motivation, intrinsic motivation refers to motivation to perform an activity simply for the pleasure and satisfaction that accompany the action. These feelings of pleasure derive from fulfilling innate needs for competence and self-determination (Deci & Ryan, 1985; Deci, Vallerand, Pelletier, & Ryan, 1991). People who are intrinsically motivated feel that they are doing an activity because they have chosen to do so voluntarily and because the activity represents a challenge to their existing competencies and requires them to use their creative capabilities. This kind of motivation is considered to be highly self-determined in the sense that the reason for doing the activity is linked solely to the individual's positive feelings while performing the task. An example of this type of motivation is the student who finds delight in learning a new way to express an idea in the L2.

Extrinsically motivated behaviours are those behaviours that are performed not because of inherent interest in the activity, but in order to arrive at some instrumental end, such that the source of regulation is external to the activity per se. Researchers believed originally that extrinsic motivation implied a lack of self-determination in the behaviours performed. More recently, however, Deci and Ryan (1985; Deci, Vallerand, Pelletier, & Ryan, 1991; Rigby, Deci, Patrick, & Ryan, 1992) proposed that there are different

types of extrinsic motivation, some of which are more internalized into the self-concept than others (i.e., some that are more self-determined than others).

Within the realm of education, three levels of extrinsic motivation have been distinguished empirically (Vallerand et al., 1992, 1993). In terms of degree of self-determination, they are classified as: (a) external, (b) introjected, and (c) identified regulation.<sup>1</sup> External regulation refers to behaviour that is determined through means external to the individual, such as a tangible reward or punishment. For example, the student who works hard to learn a L2 solely for the purpose of acquiring a course credit or gaining a teacher's praise would be described as externally regulated. Because the reason for learning the L2 is completely regulated by contingencies outside the individual, the student's effort and involvement in language learning would be expected to decrease once this reason is removed.

Introjected regulation represents reasons for performing an activity that are more internalized than in external regulation. These reasons pertain to performing an activity in response to some kind of pressure that the individual has internalized. Examples of this type of regulation are the student who does his or her L2 homework because he or she would feel guilty if it were not completed, or the student who puts effort into learning an assignment in order to impress others with his or her proficiency. Learning takes place as long as the student feels the need to reduce guilt or to self-aggrandize.

The third stage of internalization, at which point extrinsic motivation is most self-regulated, is identified regulation. At this point, the individual decides to perform a behaviour because he or she views the activity as personally worthwhile (Deci & Ryan, 1995). A student who feels that being culturally sensitive is important may view language learning very positively since it helps to support this valued goal. In this situation, the student would be expected to sustain learning as long as he or she judges it to be valuable.

A final motivational concept proposed by Deci and Ryan (1985) is amotivation. A person is considered amotivated when she or he does not see a relation between her or his actions and their consequences, but rather sees the consequences as arising from factors beyond her or his control. In such circumstances, it is hypothesized that the person lacks any kind of motivation, which is a state similar to that of "learned helplessness" (Abramson, Seligman, & Teasdale, 1978). The

person would be expected to quit performing the activity.

### *The Importance of Intrinsic and Extrinsic Motivation for L2 Learning*

The various motivational constructs described above have been related to several psychological variables that are important in the general educational setting, and hence they may have predictive utility for the language classroom. Increased intrinsic motivation has been related to greater interest in course material (Ryan, Mims, & Koestner, 1983) and higher academic performance (Harter & Connell, 1984). The subtypes of extrinsic motivation have been shown to be related differentially to educational variables such as effort and positive emotions (Ryan & Connell, 1989; Vallerand, Blais, Briere, & Pelletier, 1989; Vallerand et al., 1993), and perseverance (Vallerand & Bissonette, 1992; Vallerand, Fortier, & Guay, 1996; Vallerand & Senécal, 1992). Amotivation has been associated with dropping out of college (Vallerand & Bissonette, 1992; Vallerand et al., 1996). Because these variables are important in L2 learning as well as in education generally, it would seem that this motivational paradigm is also useful for understanding motivation to learn a L2.

Indeed, some empirical evidence suggests that the distinction between intrinsic and extrinsic goals can be of service in predicting L2 learning outcomes. For example, the results of Ramage's (1990) study indicate that continuing students tend to be more motivated to learn language for language's sake, that is, to be intrinsically motivated, than students who decide to discontinue language studies. Students who decide to discontinue language studies can be characterized by a stronger interest in language learning as a means to other goals (e.g., academic credit), that is, to be more extrinsically motivated than students who continue language study. Kamada (1986) also reports that intrinsic interest, defined as the extent to which one "likes" the L2, is related to the acquisition of L2 skills (e.g., listening and speaking) beyond external requirements (e.g., reading and writing for examination requirements). Finally, research examining Gardner's socioeducational model of language learning motivation has repeatedly demonstrated an important link between positive attitudes toward the learning situation and L2 achievement and related outcomes (see Gardner, 1985, for review). Thus, although L2 motivation has not been addressed in the self-determination framework, some evi-

dence points to the utility of the intrinsic/extrinsic distinction for predicting L2 learning outcomes. A first goal of the present study was to consider the relevance of intrinsic and extrinsic motivation for other constructs important for language learning, such as the intensity of motivation, anxiety experienced in the classroom, and competence in the L2.

#### *Teachers' Communicative Style and Self-Determination*

According to the Self-Determination Theory, motivational style or orientation is influenced by those factors in the social environment that affect self-perceptions of competence and autonomy. In the language learning situation the teacher appears to be a key person who affects these perceptions. Hence, the manner in which teachers interact with students, that is, their communicative style, may be associated with the students' motivational orientation. Self-perceptions of autonomy and competence are kept high to the extent that students make their own decisions about their learning and are provided with clear feedback about their progress. To the extent that teachers communicate with students in a manner that supports these self-perceptions, students are likely to be intrinsically oriented. At the same time, the benefits of an intrinsic orientation, such as sustained interest and possibly achievement, are likely to accrue. Conversely, students who find their teacher controlling or authoritarian and who believe that they are not given useful feedback about their progress may lose their sense of self-determination and competence in the learning process. Concurrently, they may put effort into the course only to the extent that it allows them to pass required tests and assignments and then drop out.

Whereas previous research has looked at teachers' communicative style and student interest in the general classroom (see, e.g., Richmond & McCroskey, 1992b), very little has been done in the context of language learning (but see Schmidt, Boraie, & Kassabgy, 1996). Moreover, although there has been some discussion of how teachers' communicative style may relate to motivation (e.g., Dörnyei, 1994a; Ushioda, 1996), only a few empirical studies of language learning have isolated those teacher communication variables that are hypothesized to cause variations in self-determination and intrinsic interest (e.g., Schmidt et al., 1996). Thus, a second goal of this study was to determine how perceptions of the teacher as controlling (vs. autonomy-supportive) and as informative<sup>2</sup> (i.e., as providing useful feed-

back on learning) are related to motivational orientations and to other constructs important for language learning, such as the intensity of motivation, anxiety experienced in the classroom, and competence in the L2.

#### OBJECTIVES AND HYPOTHESES

This study, therefore, investigates the relevance of intrinsic and extrinsic motivation for language learning and assesses whether perceptions of teachers' communicative style are differentially linked to these motivational subtypes. Based on the above considerations, two sets of hypotheses are proposed.

1a. Relevant motivational variables, such as motivational intensity and intention to continue language studies, are expected to be (a) associated negatively with amotivation, (b) less strongly associated with more externally regulated, less self-determined forms of motivation (external and introjected regulation), and (c) positively associated with more internally regulated, self-determined forms of motivation (identified regulation and intrinsic motivation).

1b. Similarly, other emotional variables related to the language learning experience, such as anxiety experienced in the classroom, should be (a) positively related to amotivation, (b) less strongly associated with more externally regulated forms of motivation (external and introjected regulation), and (c) negatively associated with more internally regulated forms of motivation (identified regulation and intrinsic motivation).

1c. Language competence variables should be (a) associated negatively with amotivation, (b) less strongly associated with more externally regulated forms of motivation (external and introjected regulation), and (c) positively associated with more internally regulated forms of motivation (identified regulation and intrinsic motivation).

2a. Perceptions of the language teacher as controlling and as failing to provide constructive information will be (a) positively associated with amotivation, (b) less strongly associated with more externally regulated forms of motivation (external and introjected regulation), and (c) negatively associated with more internally regulated forms of motivation (integrated and intrinsic regulation).

2b. Perceptions of the language teacher will be associated with motivational variables such that the more teachers are perceived as controlling and as failing to provide constructive informa-

tion, the less intense will be students' motivation and intention to continue to study the L2. A similar pattern will be evident with regard to language competence variables, and a reverse pattern will be evident with regard to anxiety in the classroom.

## METHOD

### *Participants*

The participants consisted of 78 Anglophone students registered in a 6-week summer French immersion program in Ottawa, Canada. This program is sponsored by the Canadian government and is free to university students. Women comprised 75.7% of the sample. The respondents ranged in age from 18 to 36 years, with a mean age of 22.01 years. The length of time spent learning the L2 ranged from a few weeks to 19 years, with a mean length of 6.73 years. The students were distributed fairly evenly across seven classes (from beginner to advanced), taught by seven different instructors; the percentage of the sample in each class ranged from 10.1% to 17.7% with a mean of 14.3%.

### *Materials*

The materials used in this study consisted of a questionnaire with three sections. The first section was an instrument with five subscales designed to measure amotivation, intrinsic motivation, and the three subtypes of extrinsic motivation (external, introjected, and identified regulation). The second section contained scales that measured several variables shown to be important in L2 learning. The third section included questions pertaining to the students' perceptions of their teacher. A description of the scales used, along with Cronbach alpha indices of internal consistency, follows.

*Section 1: Amotivation, Intrinsic, and Extrinsic Motivation.* In the first section of the questionnaire, participants were asked why they wished to study French (see Appendix). The potential responses included scales designed to assess three types of extrinsic motivation, including (a) *External Regulation* (3 items;  $\alpha = .78$ ), (b) *Introjected Regulation* (2 items;  $\alpha = .67$ ), and (c) *Identified Regulation* (3 items;  $\alpha = .79$ ). *Intrinsic Motivation* was assessed with 9 items, assessing the reasons for learning associated with positive feelings ( $\alpha = .82$ ). *Amotivation* was assessed with 3 items ( $\alpha = .81$ ). These items were drawn from an earlier study in which

the psychometric properties of the subscales were found to be satisfactory (Noels, Pelletier, Clément, & Vallerand, 1996). They were adapted, in part, from items developed by Vallerand and his colleagues (e.g., Vallerand et al., 1989; 1992; 1993). Additional items were constructed on the basis of previous studies of orientations (e.g., Clément & Kruidenier, 1983). The items were randomly ordered throughout the first section. The student rated the extent to which the proposed reason reflected his or her reason for language learning by using a 7-point scale varying from (1) "Does not correspond at all" to (7) "Corresponds completely." A high score indicated a strong correspondence between the proposed reason and the student's reason for studying a L2.

*Section 2: Educational Variables.* The second section was composed of several scales that measured variables that have been shown to be important in L2 learning. Except where otherwise noted, each student was asked to indicate on a 7-point scale, anchored at one end by (1) "Disagree Completely" and at the other end by (7) "Agree Completely," the extent to which he or she agreed with the proposed item. A high score thus corresponded to a high level of agreement with the proposed item. The items were presented in random order in this section. A brief description of each of these scales follows.

*Classroom Anxiety.* In order to assess anxiety while using the L2 in class, four items, two negative and two positive, were adapted from Gardner (1985;  $\alpha = .79$ ). Negative items were reversed; a high mean score indicated a high degree of anxiety while using the L2 in the classroom setting.

*Motivational Intensity.* Nine multiple-choice items, adapted from Gardner (1985), were used to determine the degree of effort that the student felt he or she exerted when learning the L2. A high mean score indicated a high motivational effort (low score = 1; high score = 3;  $\alpha = .72$ ).

*Intention to Continue L2 Study.* This scale had three items that measured the student's intention to continue learning the L2 in the future. A high mean score suggested a strong intention to continue ( $\alpha = .83$ ).

*Self-Evaluation.* Self-evaluation of L2 competence was determined through the use of four 7-point scales (Clément, 1988). The four scales were related, respectively, to four aspects: (a) writing, (b) comprehension, (c) reading, and (d) speaking. The respondents indicated the extent to which they felt they could perform each of these tasks, from "not at all" to "very well." Scores

obtained on each item were averaged to constitute a single self-evaluation index. A high score was indicative of a high degree of competence ( $\alpha = .89$ ).

*L2 Course Achievement.* In order to measure achievement in the L2, final course marks were obtained.<sup>3</sup> These marks were standardized within the class group prior to their inclusion in the analyses.

*Perceived Control.* This scale, comprised of two items, served as an index of perceptions of the general learning environment as autonomy-supportive or controlling with regard to choices about education (adapted from Ryan & Connell, 1989;  $\alpha = .70$ ). A high mean score on this scale suggested a general feeling of being controlled and of not feeling autonomous while learning the L2.

*Section 3: Perceptions of the Teacher.* The third section consisted of items that measured the student's perception, in general, of the communicative style of their language professors. This scale, adapted from Pelletier and Vallerand (1996; see also Pelletier, Tuson, & Haddad, 1997), consisted of two subscales that measured: (a) the student's perception of the language professors as controlling ( $\alpha = .62$ ; e.g., "My professors pressure me to do what they want") and (b) the perception of the professors as providing feedback in a positive, informative manner ( $\alpha = .78$ ; e.g., "The feedback I receive from my professors is constructive in helping me perform better in my courses"). Participants indicated on a 7-point scale, anchored at one end by (1) "Disagree Completely" and at the other end by (7) "Agree Completely," the degree to which they agreed with the proposed item. A high mean score thus corresponded to a high degree of agreement with the item.

#### *Procedure*

For the most part, testing took place during regular class hours, although for one class it was necessary to test outside of class time. The experimenter, who was not personally acquainted with any of the participants, informed the students that their participation was voluntary. The students were also informed that (a) their names and their teachers' names were not on the questionnaire, (b) their teachers would not see their responses, and (c) their participation would not affect their course grades. Both the students and the teachers signed a consent form indicating that they understood the nature and purpose of

the study and agreed to participate. The students then completed the questionnaires without a time limit.

## RESULTS

The present study examined the constructs of intrinsic and extrinsic motivation as elaborated by Deci and Ryan (1985) and Vallerand and his colleagues (1989; 1992; 1993) in the context of L2 learning and assessed the relationships among these orientations, aspects of the teacher's communication style, and a variety of relevant language learning variables. Two sets of analyses were undertaken. First, the links between the orientations and the motivation, anxiety, and competence variables were assessed through correlational analyses to determine the predictive validity of the orientations. Second, correlational analyses assessed the associations among perceptions of the teachers' communicative style (controlling and informative), and both the orientations and the variables of motivation and competence.

#### *Correlations between Motivational Subtypes and Emotional, Motivational, and Competence Variables*

As presented in Table 1, greater amotivation is associated with (a) greater anxiety in the language classroom, (b) lower motivational intensity, and (c) less intention to continue studying the language. The less self-determined forms of motivation are generally not associated with anxiety and motivational intensity, although students who are learning the L2 to achieve an external reward also intend to continue to study the language (possibly until they achieve their goal). Students who are motivated through the more self-determined forms of motivation are likely to experience less anxiety and to show greater motivation, in terms of intensity and intention to continue their studies. Although the final grades were unrelated to motivational subtypes, self-evaluation of language competence was related to motivation subtypes, such that feeling amotivated was associated with lower competence and feeling intrinsically motivated was associated with greater competence in the L2.

#### *Correlations between Motivational Subtypes, and Perceptions of the Teacher and of the Environment as Controlling*

As presented in Table 2, perceptions of the teacher were largely unrelated to the less self-determined forms of motivation and to amotiva-

TABLE 1  
Correlations between Motivation Subtypes and Relevant Educational Variables

Motivation Subtypes	Class Anxiety	Motivational Intensity	Intention to Continue	Self-Evaluation	Final Grade <sup>a</sup>
Amotivation External	.26*	-.27*	-.44**	-.22*	.10
Regulation Introjected	.01	.14	.28*	.08	-.10
Regulation Identified	.12	-.01	-.02	.04	-.06
Regulation Intrinsic	-.25*	.36**	.55**	.14	.14
Motivation	-.24*	.39**	.49**	.34**	.21

Note:  $N = 78$ .

<sup>a</sup>  $N = 50$ .

\*  $p < .05$ . \*\*  $p < .01$ .

tion. Greater intrinsic motivation was negatively associated with perceiving the teacher as controlling and positively associated with perceiving the teacher as informative. A similar pattern was shown for identified regulation, although these correlations were only marginally significant ( $p = .075$ ).

Perceptions of being controlled generally were associated with amotivation, such that a greater sense of being controlled was linked with greater feelings of amotivation. The less self-determined forms of motivation (external and introjected regulation) were generally unrelated to these general perceptions, but the more self-determined forms were associated with them, such that greater identified regulation and intrinsic motivation were linked with lower perceptions of being controlled. Furthermore, significant correlations between perceptions of the environment

as controlling and the two teacher perception scales showed that the more one perceived the teacher as controlling and less informative, the more one perceived the environment to be generally controlling ( $r = .23$  and  $r = -.23$ , respectively,  $p < .05$ ).

*Correlations between Perceptions of Teachers and the Emotional, Motivational, and Competence Variables*

Perceptions of the teacher as controlling were related to greater student anxiety in the language classroom and to less motivational intensity and intention to continue studying the L2, although only marginally in the last case ( $p = .07$ ; see Table 3). Stronger perceptions of the teacher as controlling were also associated with assessing one's competence as lower, although they were not associated with the final grade. To the extent that

TABLE 2  
Correlations between Motivation Subtypes and Perceptions of the Professor and of the Environment

Motivation Subtypes	Teacher		Environment
	Controlling	Informative	Perception of Being Controlled
Amotivation External	.08	-.03	.23*
Regulation Introjected	.07	.11	.02
Regulation Identified	-.04	-.07	.13
Regulation Intrinsic	-.20	.21	-.45**
Motivation	-.23*	.34**	-.29**

Note:  $N = 78$ .

\*  $p < .05$ . \*\*  $p < .01$ .

TABLE 3  
Correlations between Perceptions of Language  
Teachers and Educational Variables

Educational Variables	Perceptions of the Teacher	
	Controlling	Informative
Class Anxiety	.26*	-.16
Motivational Intensity	-.25*	.31**
Intention to Continue	-.20	.22*
Self-Evaluation	-.24*	.15
Final Grades <sup>a</sup>	-.13	.23

Note:  $N = 78$ .

<sup>a</sup>  $N = 50$ .

\*  $p < .05$ . \*\*  $p < .01$ .

the language teacher was perceived as providing relevant feedback (i.e., informative), students reported greater motivational intensity and intention to continue their studies. Informative teaching style was not significantly related to anxiety or to perceived competence, although the direction of the correlations was as hypothesized.

## DISCUSSION

This study examined the relevance of the constructs of intrinsic and extrinsic motivation as described by Deci and Ryan (1985) for L2 learning, and assessed the relation between these motivational goals, teacher communication style, and relevant language learning variables. The discussion bears on the usefulness of the self-determination paradigm for describing learner motivation and the relation between teacher communicative style and motivation subtypes, effort, and competence.

The results of the analyses of the subscales' relations to other variables attested to the validity of distinguishing between more and less self-determined forms of motivation and amotivation as meaningfully different kinds of motivation. While recognizing the impossibility of making causal statements with reference to correlation coefficients, the general pattern of correlations is consistent with the expected relations outlined in Deci and Ryan's (1985) model. Although the two less self-determined motivational orientations appear to be distinct constructs, they are similar in that they did not relate to the educational variables. This pattern suggests that learning a language for material rewards or because of some pressure is not supportive of sustained effort or

eventual competence. In contrast, the more students feel that they personally have chosen to learn the language and the more they are learning it because they enjoy the learning process, the more effort they make and the more they intend to pursue their studies. Moreover, as is consistent with this greater effort, they are also likely to feel more competent and less anxious in the classroom. At the very least, any goal for learning a L2 would seem better than the lack of a goal; the more students feel amotivated, the less effort they will expend and the more anxiety they will feel. This pattern, then, points to the utility of the Self-Determination Theory for explaining the relationship between orientational goals and language learning outcomes. Language students who have valued goals for learning, particularly the goal of self-development and enjoyment in learning, tend to be more involved and successful in that learning experience.

The pattern of relations also suggests that intrinsic motivation is associated with the teachers' communicative style. Perceptions of the language teacher as controlling and as failing to provide constructive information about the student's learning corresponded with lessened identified regulation and intrinsic motivation. This pattern is consistent with Deci and Ryan's (1985) contention that, to the extent that teachers support autonomy and provide informative feedback, the student's sense of self-determination and enjoyment can be enhanced. At the same time, the findings suggest that the teacher's style may not be relevant if the student pursues learning for extrinsic reasons. This failure to find a relation between these variables does not rule out the possibility that other sources of control, such as school administrators, family members, and peers, may relate to the motivation of these students (cf. Guay & Vallerand, 1997). Certainly the positive correlation between a general sense of being controlled and amotivation is consistent with Deci and Ryan's idea that control, perceived as originating from whatever source, can be demotivating. At the same time, however, the teacher's style may be related to this general perception and indirectly to its motivational implications, as evidenced by the relation between the perceptions of the teacher and general control. At the very least, then, perceptions of the teachers' communicative style are associated with intrinsic motivation.

Although more rigorous experimental designs are necessary to verify the causal relationships, the results found in the present study attest to the predictive utility of the intrinsic and extrinsic ori-



entations. The self-determination paradigm is also useful for understanding L2 motivation, because it suggests a process by which motivational orientations may change and a role that teachers can play to facilitate such change. Students are expected to become more intrinsically motivated when they develop their competence through self-regulated efforts (a premise in line with many current curricula that promote self-regulated learning [cf. Cohen, 1990]). By interacting with students in ways that develop their autonomy and competence, teachers may change the students' type of motivation, and thereby contribute to better learning. This can be done by providing constructive information necessary to develop the learner's competence, while at the same time encouraging the student to regulate his or her own learning behaviour. Thus, knowing the implications of the social environment for motivation can help with the development of teaching strategies and communicative style that will sustain and promote learning. The self-determination model, then, is useful for assessing teaching strategies because it makes clear statements about how certain psychological and communication constructs and processes predict and explain the effectiveness of those strategies. Future research, using longitudinal and experimental designs, can best assess this hypothesized process whereby teachers' behaviour and students' perceptions of this behaviour affect different motivational orientations, which, in turn, affect language learning outcomes (cf. Guay & Vallerand, 1997).

Finally, a note is in order here regarding the relation between the intrinsic/extrinsic and integrative/instrumental frameworks. We do not believe that the intrinsic/extrinsic distinction can replace the instrumental/integrative dichotomy. In our view, externally regulated extrinsic motivation and the instrumental orientation are similar (at least in terms of their operational definitions) in that they both emphasize the role of tangible rewards external to the language learning process in sustaining language learning at least as long as those rewards are available to the learner (cf. Gardner & MacIntyre, 1991). However, some aspects of instrumental orientation (e.g., learning a language to develop knowledge) may be related to more self-determined forms of extrinsic motivation and possibly intrinsic motivation (see Noels, Pelletier, Clément, & Vallerand, 1996).

Intrinsic motivation is similar to recent descriptions of the integrative orientation and the integrative motive (Gardner, 1988) in that it refers to positive attitudes toward the learning situation

and the learning process. Unlike the notion of integration, however, intrinsic motivation does not address attitudes towards the L2 community, and hence can be considered distinct from integration, or at least, from a subset of the constructs included in the integrative motive. Moreover, it is conceivable that the integrative orientation may be considered an extrinsic orientation, because it pertains to reasons for language learning external to the activity per se. Intuitively, the integrative orientation would seem most similar to highly self-determined forms of extrinsic motivation, whereby people who identify themselves as language learners or as members of the L2 community might wish to improve their linguistic skills. As yet, these relations remain speculative: It is a matter for future research, which we are currently conducting (cf. Noels, 1997), to determine the link between the orientations described by Deci and Ryan (1985) and the integrative and instrumental orientations.

Learning another language is indeed a complicated process and many factors influence both linguistic and nonlinguistic outcomes. With its potential to be developed and maintained by the social environment, motivation is one element that educators can develop to improve their students' L2 outcomes. In spite of the limitations inherent in this correlational study of a small sample of students in an immersion situation, the findings presented here demonstrate that perceptions of teacher control and feedback styles are associated with intrinsic motivation. It is hoped that this conceptualization will contribute to a better understanding of the relationships among teachers' communicative style, motivation, and achievement in the language classroom.

---

#### ACKNOWLEDGMENTS

---

Preparation of this article was facilitated by a doctoral fellowship from the Social Sciences and Humanities Research Council of Canada to the first author and through grants from the Social Sciences and Humanities Research Council and the Natural Science and Engineering Research Council to the second and third authors. A version of this paper was presented at the 1997 Annual Convention of the International Communication Association, Montréal, Canada. The authors would like to express their appreciation to the students and professors of the Second Language Institute at the University of Ottawa, Canada, for their participation in this project, and to four anonymous reviewers for their helpful comments on an earlier version of this article.

## NOTES

<sup>1</sup> According to Deci and Ryan (1985), integrated regulation (no formal relation to Gardner and Lambert's [1972] notion of integrative orientation) represents a fourth level of extrinsic motivation that is more self-determined than identified regulation. With integrated regulation, the activities that a person performs are an expression of his or her self-concept. Although such behaviour is autonomously regulated, unlike intrinsic motivation, this form of regulation is not fundamentally driven by enjoyment of the activity per se, but by its importance to the individual's self-concept. This form of regulation thus falls into the category of extrinsic motivation, although it is highly self-determined. It was not included in the present discussion because earlier studies of motivation in education suggested that it is not always readily distinguished from identified regulation (e.g., Vallerand, Brière, & Pelletier, 1989), especially for children and teenagers or people who are novices at a particular task, as these language learners might be considered to be.

<sup>2</sup> This construct is termed "informational" by Deci and Ryan (1985), but for the purposes of this paper, this term has been changed to the more idiomatic expression "informative."

<sup>3</sup> Following the recommendations of the university ethics committee, students were asked to sign a second consent form to allow the release of their grades for the purposes of this research. Twenty-eight subjects declined to release this information.

## REFERENCES

- Abramson, L. Y., Seligman, M. E. P., & Teasdale, J. D. (1978). Learned helplessness in humans: Critique and reformulation. *Journal of Abnormal Psychology, 87*, 49-74.
- Au, S. Y. (1988). A critical appraisal of Gardner's social psychological theory of second-language learning. *Language Learning, 38*, 75-100.
- Brown, H. D. (1990). M & Ms for language classrooms? Another look at motivation. In J. E. Alatis (Ed.), *Georgetown University round table on language and linguistics* (pp. 383-393). Washington, DC: Georgetown University Press.
- Brown, H. D. (1994). *Teaching by principles*. Englewood Cliffs, NJ: Prentice Hall.
- Chihara, I., & Oller, J. W. (1978). Attitudes and attained proficiency in EFL: A sociolinguistic study of adult Japanese speakers. *Language Learning, 28*, 55-68.
- Christophel, D. M. (1990). The relationships among teacher immediacy behaviors, student motivation, and learning. *Communication Education, 39*, 323-340.
- Clément, R. (1988). *Echelles d'attitude et de motivation reliées aux rapports interethniques* [Scales of attitude and motivation related to inter-ethnic relations] (Tech. Rep.). Ottawa, Canada: University of Ottawa, School of Psychology.
- Clément, R., Dörnyei, Z., & Noels, K. A. (1994). Motivation, self-confidence and group cohesion in the foreign language classroom. *Language Learning, 44*, 417-448.
- Clément, R., & Kruidenier, B. G. (1983). Orientations in second language acquisition: I. The effects of ethnicity, milieu and target language on their emergence. *Language Learning, 33*, 272-291.
- Cohen, A. D. (1990). *Language learning: Insights for learners, teachers, and researchers*. Boston: Heinle.
- Crooks, G., & Schmidt, R. W. (1991). Motivation: Re-opening the research agenda. *Language Learning, 41*, 469-512.
- Deci, E. L., & Ryan, R. M. (1985). *Intrinsic motivation and self-determination in human behaviour*. New York: Plenum.
- Deci, E. L., & Ryan, R. M. (1995). Human autonomy: The basis for true self-esteem. In M. H. Kernis (Ed.), *Efficacy, agency and self-esteem* (pp. 31-49). New York: Plenum.
- Deci, E. L., Vallerand, R. J., Pelletier, L. G., & Ryan, R. M. (1991). Motivation in education: The self-determination perspective. *The Educational Psychologist, 26*, 325-346.
- Dickinson, L. (1995). Autonomy and motivation: A literature review. *System, 23*, 165-174.
- Dörnyei, Z. (1990). Conceptualizing motivation in foreign-language learning. *Language Learning, 40*, 45-78.
- Dörnyei, Z. (1994a). Motivation and motivating in the foreign language classroom. *Modern Language Journal, 78*, 273-284.
- Dörnyei, Z. (1994b). Understanding L2 motivation: On with the challenge. *Modern Language Journal, 78*, 515-523.
- Gardner, R. C. (1985). *Social psychology and second language learning*. London: Arnold.
- Gardner, R. C. (1988). Attitudes and motivation. *Annual Review of Applied Linguistics, 9*, 135-148.
- Gardner, R. C., & Lambert, R. C. (1959). Motivational variables in second language acquisition. *Canadian Journal of Psychology, 13*, 266-272.
- Gardner, R. C., & Lambert, W. E. (1972). *Attitudes and motivation in second language learning*. Rowley, MA: Newbury.
- Gardner, R. C., & MacIntyre, P. D. (1991). An instrumental motivation in language study: Who says it isn't effective? *Studies in Second Language Acquisition, 13*, 57-72.
- Gardner, R. C., & Tremblay, P. F. (1994). On motivation, research agendas, and theoretical perspectives. *Modern Language Journal, 79*, 359-368.
- Guay, F., & Vallerand, R. J. (1997). Social context, student's motivation, and academic achievement: Toward a process model. *Social Psychology of Education, 1*, 35-58.
- Harter, S., & Connell, J. P. (1984). A model on the relationship among children's academic achievement and their self-perceptions of competence,

- control, and motivational orientations. In J. Nicholls (Ed.), *The development of achievement motivation* (pp. 219–250). Greenwich, CT: JAI Press.
- Kamada, L. D. (1986). *Intrinsic and extrinsic motivational learning process: Why Japanese can't speak English*. Paper presented at the Japan Association of Language Teachers' International Conference on Language Teaching and Learning, Seirei Gakuen, Hamamatsu, Japan, November 22–24, 1986.
- Lukmani, M. (1972). Motivation to learn a second language and second language proficiency. *Language Learning, 7*, 261–273.
- Noels, K. A. (1997). *Motivation and language learning: Linking teachers' interpersonal style with students' intrinsic and extrinsic motivation*. Paper presented at the Annual Convention of the Canadian Psychological Association, Toronto, Canada, June 12–14, 1997.
- Noels, K. A., & Clément, R. (1989). Orientations to learning German: The effect of language heritage on second language acquisition. *The Canadian Modern Language Review, 45*, 245–257.
- Noels, K. A., Pelletier, L., Clément, R., & Vallerand, R. (1996). *Intrinsic and extrinsic motivation and second language learning: Extending Self-Determination Theory*. Manuscript submitted for publication.
- Oxford, R. (1994). Where are we regarding language learning motivation? *Modern Language Journal, 78*, 512–514.
- Oxford, R., & Shearin, J. (1994). Language learning motivation: Expanding the theoretical framework. *Modern Language Journal, 78*, 12–28.
- Pelletier, L. G., Tuson, K. M., & Haddad, N. K. (1997). Client Motivation for Therapy Scale: A measure of intrinsic motivation, extrinsic motivation and amotivation for therapy. *Journal of Personality Assessment, 68*, 414–435.
- Pelletier, L. G., & Vallerand, R. J. (1996). Supervisors' beliefs and subordinates' intrinsic motivation: A behavioral confirmation analysis. *Journal of Personality and Social Psychology, 71*, 331–340.
- Ramage, K. (1990). Motivational factors and persistence in foreign language study. *Language Learning, 40*, 189–219.
- Richmond, V. P. (1990). Communication in the classroom: Power and motivation. *Communication Education, 39*, 181–195.
- Richmond, V. P., & McCroskey, J. C. (1992a). Increasing teacher influence through immediacy. In V. P. Richmond and J. C. McCroskey (Eds.), *Power in the classroom: Communication, control and concern* (pp. 101–119). Hillsdale, NJ: Erlbaum.
- Richmond, V. P., & McCroskey, J. C. (1992b). *Power in the classroom: Communication, control and concern*. Hillsdale, NJ: Erlbaum.
- Rigby, C. S., Deci, E. L., Patrick, B. C., & Ryan, R. M. (1992). Beyond the intrinsic-extrinsic dichotomy: Self-determination in motivation and learning. *Motivation and Emotion, 16*, 165–185.
- Ryan, R. M., & Connell, J. P. (1989). Perceived locus of causality and internalization: Examining reasons for acting in two domains. *Journal of Personality and Social Psychology, 57*, 450–461.
- Ryan, R. M., Mims, V., & Koestner, R. (1983). Relation of reward contingency and interpersonal context to intrinsic motivation. A review and test using cognitive evaluation theory. *Journal of Personality and Social Psychology, 45*, 736–750.
- Schmidt, R., Boraie, D., & Kassabgy, O. (1996). Foreign language motivation: Internal structure and external connections. In R. L. Oxford (Ed.), *Language learning motivation: Pathways to the new century* (pp. 14–87). Honolulu, HI: University of Hawaii Press.
- Tremblay, P. F., & Gardner, R. C. (1995). Expanding the motivation construct in language learning. *Modern Language Journal, 79*, 505–518.
- Ushioda, E. (1996). *Learner autonomy*. Dublin, Ireland: Authentik.
- Vallerand, R. J., & Bissonette, R. (1992). Intrinsic, extrinsic and amotivational styles as predictors of behavior: A prospective study. *Journal of Personality, 60*, 599–620.
- Vallerand, R. J., Blais, M. R., Brière, N. M., & Pelletier, L. G. (1989). Construction et validation de l'Échelle de motivation en éducation (EME) [Construction and validation of the Academic Motivation Scale]. *Canadian Journal of Behavioural Science, 21*, 323–349.
- Vallerand, R. J., Fortier, N. S., & Guay, F. (1996). *Toward a motivational model of high school dropout*. Manuscript submitted for publication.
- Vallerand, R. J., Pelletier, L. G., Blais, M. R., Brière, N. M., Sénécal, C., & Vallières, E. F. (1992). The Academic Motivation Scale: A measure of intrinsic, extrinsic, and amotivation in education. *Educational and Psychological Measurement, 52*, 1003–1017.
- Vallerand, R. J., Pelletier, L. G., Blais, M. R., Brière, N. M., Sénécal, C., Vallières, E. F. (1993). On the assessment of intrinsic, extrinsic and amotivation in education: Evidence on the concurrent and construct validity of the Academic Motivation Scale. *Educational and Psychological Measurement, 53*, 159–172.
- Vallerand, R. J., & Sénécal, C. B. (1992). Une analyse motivationnelle de l'abandon des études [A motivational analysis of school dropout]. *Apprentissage et socialisation, 15*, 49–62.

## APPENDIX

## Section 1 of Questionnaire

*Why are you learning French?**Amotivation*

I don't know: I can't come to understand what I am doing studying French.  
 Honestly, I don't know, I truly have the impression of wasting my time in studying French.  
 I cannot come to see why I study French, and frankly, I don't give a damn.

*External Regulation*

In order to get a more prestigious job later on.  
 In order to have a better salary later on.  
 To gain the benefits that entrance into the Francophone community will provide me.

*Introjected Regulation*

Because I would feel guilty if I didn't know French.  
 Because I would feel ashamed if I couldn't speak to my friends from the Francophone community in French.

*Identified Regulation*

Because I think it is important for my personal development.  
 Because I choose to be the kind of person who can speak more than one language.  
 Because I choose to be the kind of person who can speak French.

*Intrinsic Motivation*

Because I enjoy the feeling of acquiring knowledge about the Francophone community and their way of life.  
 For the pleasure that I experience in knowing more about French literature.  
 For the satisfied feeling I get in finding out new things.  
 For the "high" I feel when hearing foreign languages spoken.  
 For the pleasure I get from hearing French spoken by Francophones.  
 For the "high" that I experience while speaking French.  
 For the enjoyment I experience when I grasp a difficult construct in French.  
 For the pleasure I experience when surpassing myself in my French studies.  
 For the satisfaction I feel when I am in the process of accomplishing difficult exercises in French.

## Nominations needed for Emma Marie Birkmaier Award for Doctoral Dissertation Research in Foreign Language Education

Sponsored by ACTFL and the *MLJ*, the Emma Marie Birkmaier Award recognizes the author of an outstanding doctoral thesis in language learning or teaching, teacher preparation, curriculum development, evaluation, or any field directly related to second or foreign language education. For the 1999 award, dissertations completed in 1997 and 1998 will be considered.

Nominations, consisting of a letter of nomination and an abstract of the thesis, should be directed to the Award Committee Chair:

Dr. Dale Koike  
 The University of Texas at Austin  
 Department of Spanish & Portuguese  
 Batts Hall 110  
 Austin, TX 78712-1155  
 Work Tel: (512) 471-4936  
 Fax: (512) 471-4936  
 Email: d.koike@mail.utexas.edu

Submission deadline: May 28, 1999.

The award will be presented at the 1999 ACTFL Annual Meeting in Dallas. The winner will receive a plaque and a \$500 cash award.